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**Your reservation for the 2021 Easter School Holiday period must be confirmed and paid in full before Friday 5<sup>th</sup> March 2021.**

**Failure to receive payment for the balance of site fees by the due date will result in the cancellation of your reservation and forfeit of the deposit paid.**

Management reserves the right to shift bookings to ensure the effective running of the park. Site numbers are not guaranteed therefore the site number booked may change due to unforeseen circumstances.

No refunds for early departures or late arrivals.

Cancellations or changes to your booking details are to be provided in writing and are subject to the terms and conditions listed below or stated in attachments sent with this email.

All cancellations are subject to an administration charge.

**CHANGE OF DATES TERMS:**

Reservation nights cannot be reduced/changed within 14 days of your booking arrival. Change of dates can be made up until 15 days prior to arrival, subject to availability and may incur charges. Any change of site fee rates for altered dates will require payment of the difference at the time the changes are made.

**PEAK/SHOULDER CANCELLATION TERMS:**

**Cancellation of a booking received more than 30 days prior to your arrival date, can be processed in 2 ways:**

- The deposit amount can be refunded, *less* a \$30 administration fee, **or**
- The deposit amount is held as a credit to put towards a future stay *less* a \$20 administration fee.

**Cancellations within 15 to 30 days of your arrival date will result in the forfeit of the \$100 deposit.**

**Cancellations within 14 days of your arrival date will result in the forfeit of site fees paid.**

As per our Terms and Conditions, we do not give refunds/credits for inclement weather conditions. If you are at all concerned about this we suggest you consider travel insurance.

**COVID -19 SPECIAL CONDITIONS** – Bookings made whilst Covid-19 restrictions are in place if cancelled due to Covid-19 State Government Health Directive will NOT BE REFUNDED. A Guest Client Credit will be established without usual administration fees and will be valid for use within 2 years from date of booking cancellation.

Please do not hesitate to contact us if we can be of any more assistance.

We look forward to welcoming you for your '*Beachside Holiday*' on your arrival.

Murray, Deb and our Beachside Team.