



CHRISTMAS/NEW YEAR HOLIDAY PEAK/SHOULDER SEASON RESERVATION TERMS & CONDITIONS

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Your reservation for the 2021 Christmas/2022 New Year School Holiday period is to be confirmed and paid in full **before Wednesday 1st December 2021 otherwise your booking will be cancelled.**

All alterations to these bookings must be provided in writing and are subject to our Terms and Conditions listed below or stated in attachments sent with this email.

Please check all the details of your booking in your email confirmation to ensure we have the correct guest information and dates.

Reservation nights cannot be reduced at check-in.

Management reserves the right to shift bookings to ensure the effective running of the park.

Site numbers are not guaranteed therefore the site number booked may change due to unforeseen circumstances.



No refunds for early departures or late arrivals.

As we have no control over the weather there are no refunds for inclement weather conditions. If you are at all concerned about this, we suggest you consider travel insurance.

PEAK/SHOULDER HOLIDAY SEASON CANCELLATION POLICY

All cancellations must be notified via email and are subject to an administration fee.

Cancellations more than 30 days prior to your arrival date can be processed in either of 2 ways:

-  A refund will incur a \$30 administration charge, or
-  the deposit/payment is held as a credit in your Guest Client Account to put towards a future stay **less** a \$20 administration fee and be available for use for 12 months unless 'Special Conditions' are noted.

Cancellations within 15 to 30 days of arrival will result in the forfeit of the deposit.

No refund of site fees for cancellations within 14 days of your arrival date.

Date changes within 4 weeks of arrival date may incur fees.

COVID -19 SPECIAL CONDITIONS – Bookings made whilst Covid-19 restrictions are in place if cancelled due to Covid-19 State Government Health Directive will NOT BE REFUNDED. A Guest Client Credit will be established without usual administration fees and will be valid for use within 2 years from date of booking cancellation.

We look forward to welcoming you on your arrival for your 'Beachside Holiday'.
Please do not hesitate to contact us if we can be of any more assistance.
Murray, Deb and the Beachside Team.